

CirChic Terms & Conditions

Effective date: 1st September 2025

These Terms & Conditions ("Terms") govern your use of the CirChic Boutique website (www.circhic.co.uk) and services. By shopping with us, consigning items, or using our site, you agree to these Terms.

1. About Us

CirChic Boutique ("CirChic", "we", "our", "us") is based in South Wales, UK. We specialise in curated pre-loved British heritage fashion, selling directly and through third-party platforms such as Vinted Pro.

2. Shopping with CirChic

- **Product Descriptions:** We take care to describe and photograph items accurately. As pre-loved items, some signs of wear may be present. Any flaws will be disclosed.
 - **Pricing:** All prices are listed in GBP (£). Prices may change without notice but confirmed orders will not be affected.
 - **Payment:** Payments are securely processed through our website checkout or third-party platforms (e.g. Vinted, PayPal, Stripe).
 - **Shipping:** Orders are typically dispatched within 1–3 working days. Full details are set out in our [Shipping Policy].
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3. Returns

- Purchases from CirChic are covered by our [Returns Policy], which aligns with UK consumer law and Vinted Pro requirements.
 - Buyers have 14 calendar days from delivery to request a return.
 - Returns must be in original condition. Refunds are issued once the item has been received and checked.
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4. Consignment Service

- **Commission:** Consignors receive 60% of the final sale price. CirChic retains 40% for styling, photography, listing, and sales management.

- **Seller Fees:** Where applicable, third-party platform fees (e.g. Vinted Pro, PayPal, Stripe) or additional selling costs may be deducted from the consignor's share. These will be communicated clearly at the time of listing or payout.
 - **Item Criteria:** We specialise in British heritage brands (e.g. Barbour, Holland Cooper, Fairfax & Favor, Penelope Chilvers). Items must be authentic, in good condition, and suitable for resale.
 - **Authentication:** We reserve the right to reject items if authenticity or condition cannot be verified.
 - **Payouts:** Payments are made to consignors' bank accounts once sales are complete and the buyer's return period has passed.
 - **Unsold Items:** After 3 months, we may contact you to arrange return or continued listing.
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5. Your Use of Our Website

- You agree not to misuse the site (e.g. upload harmful content, attempt fraud, or interfere with operations).
 - All text, images, and designs on this site remain the property of CirChic and may not be copied or reproduced without permission.
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6. Limitation of Liability

- CirChic is not liable for indirect losses, postal delays, or events outside our control.
 - We make no guarantee that the website will be error-free or uninterrupted, though we will always work to resolve issues quickly.
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7. Privacy

- Your personal data is handled in accordance with our [Privacy Policy].
 - We never sell your details to third parties.
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8. Changes to These Terms

We may update these Terms from time to time. The updated version will be published on this page with a new “effective date.” Continued use of our services constitutes acceptance of the updated Terms.

9. Governing Law

These Terms are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

10. Contact Us

For questions about these Terms, please contact:

CirChic Boutique

Email: mandy@circhic.co.uk

Website: www.circhic.co.uk